

Inspection visit to the Läänemaa Psychosocial Rehabilitation Centre

On 26 March 2013 the advisers of the Chancellor of Justice paid an unannounced visit to the Läänemaa Psychosocial Rehabilitation Centre to check the provision of 24-hour special care in the Lihula Department.

As a result of the inspection the Chancellor of Justice makes the following suggestions to the Läänemaa Psychosocial Rehabilitation Centre to guarantee the fundamental rights and freedoms of persons:

- to immediate stop locking the users of the service in their rooms and to start using more appropriate measures to guarantee safety;
- to guarantee the existence of an isolation room in the Lihula Centre that meets all requirements;
- to guarantee that enough activity instructors are at work every day for the provision of 24-hour special care services to persons with profound multiple disability.

The Chancellor of Justice also advises the Läänemaa Psychosocial Rehabilitation Centre to:

- introduce a separate register where all cases of isolation are documented and where the name of the isolated person, the start and end time of isolation, the description of the situation that preceded the isolation, the reasons for isolation, the person who decided to isolate the client, the details of any injuries caused during isolation, notification of whether the police or ambulance service were informed, the time they were informed and notation of explaining the purpose and reason of isolation to the person who was isolated can quickly be recorded.