

## **Inspection of Sillamäe Hospital**

On 29 January 2013 advisers to the Chancellor of Justice paid an unannounced visit to the nursing care department of Sillamäe Hospital to inspect the provision of nursing care services.

As a result of the inspection the Chancellor of Justice makes the following suggestions to Sillamäe Hospital to guarantee the fundamental rights and freedoms of patients:

- to ensure that patients in nursing care on the basis of contracts entered into with the Estonian Health Insurance Fund have the option of using the system of calling a nurse. The opportunity to get immediate help must be guaranteed for patients who are not in nursing care on the basis of said contracts;
- to immediately stop locking the doors of patients' rooms and to remove locking devices from the doors of persons receiving nursing care which allow for the doors to be locked from the outside without the possibility of opening the door from the inside.