

Inspection visit to MTÜ Paunküla Hooldekeskus

On 16 November 2015, advisers to the Chancellor of Justice made an unannounced follow-up verification visit to the MTÜ Paunküla Hooldekeskus (hereinafter: Care Centre) with the aim of assessing compliance with the suggestions made by the Chancellor of Justice in 2014.

During the verification visit, 74 clients were being provided with round-the-clock general care services and there were two employees on duty – one nurse and one caregiver.

During the course of the verification visit, advisers to the Chancellor of Justice visited the premises of the Care Centre and spoke with the staff on duty and Care Centre's clients. The advisers to the Chancellor of Justice checked whether the clients are locked up in their rooms, how smoking and administration as well as the handling of medicinal products has been arranged.

Compared to the verification visit in 2014, there was a lack of significant improvement in the situation in terms of the fundamental rights of the clients of the Care Centre. The clients are still locked up in their rooms, smoking is permitted indoors, and the handling and administration of medicinal products does not take place in the prescribed manner.