

Inspection visit to Kodijärve Kodu

On 16 August 2021, the advisers of the Chancellor of Justice made an unannounced inspection visit to Kodijärve Kodu, which was managed by AS Hoolekandeteenused. With a medical expert, the advisers to the Chancellor of Justice took a tour of the care home's premises, examined the institution's documents and talked to the staff and residents of the care home.

Kodijärve Kodu operates in family houses built in 2013. The care home has a total of five houses for 59 people living there.

The conditions at the care home are good. People are accommodated in five family houses. Most have their own bedrooms that they can furnish according to their tastes. Some of the rooms are shared by two people. Toilets and washrooms have been adapted for people with reduced mobility. The scenic surroundings of the yard with sports facilities and the care home left a good impression. People praised the helpful staff and the food served at the care home. Residents of the care home enjoy joint events, participating in art circles and swimming in the lake. According to the activity instructors, teamwork is going well, the employer a variety of training and it is always possible to discuss work-related concerns with the line manager.

The exchange of information between staff is well organised. A comprehensive register of emergencies is maintained. Detailed guidelines have been prepared for staff, which tell them how to conduct themselves with dependants in a variety of situations (e.g. if a resident becomes agitated) or what to do if a person starts feeling ill.

Activity instructors must perform a variety of duties and there are not enough employees for all tasks. Thus, it is impossible to consider the individual needs of all residents of the nursing home, offer them enough development activities or create an environment that is safe for everyone.

For safety reasons, each worker should carry an alarm button and, if necessary, purchase additional kits for these devices so that they can use another while charging one.

The Chancellor of Justice asks the care home to provide nursing services to the extent required by law.