

Inspection visit to Kehra Home of Hoolekandeteenused Ltd

On 11 June 2013 advisers to the Chancellor of Justice paid an unannounced inspection visit to Kehra Home of Hoolekandeteenused Ltd.

As a result of the inspection visit the Chancellor of Justice makes the following suggestion to Hoolekandeteenused Ltd to guarantee the fundamental rights and freedoms of persons:

- to use the isolation room of Kehra Home only for the purpose of isolation. If the room is used as a client's bedroom, Kehra Home must eliminate the possibility of constant monitoring inherent to the isolation room to guarantee the privacy of clients.

The Chancellor of Justice also advises:

- to consider whether the timely detection of needs for assistance of and provision of fast and relevant assistance to all the persons, incl. persons with profound multiple disability, receiving 24-hour special care services is sufficiently ensured by way of two activity supervisors, video cameras and tours;
- to modify the isolation register of Kehra Home and add fields to the register that would allow the description of the situation prior to isolation as well as the details of the injuries sustained, the time when the ambulance service or the police were informed and information about whether the purpose and reasons for isolation were explained to the person who was isolated to be recorded.