

## **Inspection visit of the Imastu School-Home of AS Hoolekandeteenused**

On 20 October 2017, the advisers of the Chancellor of Justice made an unannounced visit of inspection to the department of minors placed in the care institution on the basis of a court order and the all-day-round special care service departments of adults in the Imastu School-Home run by AS Hoolekandeteenused. The advisers and a medical expert took a tour around the premises of the school-home, examined the institution's documents, and interviewed the staff and clients.

There are six places in the closed department of minors placed in the school-home. During the visit, there were four young people and two activity instructors in the department. During the day (from 8:00 a.m. to 8:00 p.m.) 1-3 people work in the department on the basis of a schedule, and in the evening and at night (from 8:00 p.m. to 8:00 a.m.) there is one activity instructor. On working days, there is a medical nurse in the school-home who is responsible for ordering medicines for minor clients and dividing these into dosing equipment. The medical nurse also helps to solve minor health issues. The child's family doctor is responsible for vaccination and monitoring the general development of the child.

It is commendable that a relatively high number of people is at work in the department of minors, placed there on the basis of a court order (given the number of clients), which allows individual attention for each child. The activity instructors try to find the most suitable means of communication as well as pleasant and developing activities for each young person. The system of rewarding achievements is well thought through. All young people have their own bedroom that is furnished taking into account their characteristics. It is good practice that the activity instructors fill in a detailed activity and calendar plan for each client. The employees were friendly and supportive towards the children.

On a critical note, the isolation room of the minors department and the way there are not sufficiently safe to the client. Measures ensuring the security of the staff must be thought through. The walking yard of the department is small and does not offer any interesting activities for the children.

There are two departments for clients with profound multiple disabilities in the Imastu School-Home. During the visit, there were 17 clients in one and 18 clients in the other. In these departments, 1-2 people are on duty during the day (from 8:00 a.m. to 8:00 p.m.) and one person in the evening and at night (from 8:00 p.m. to 8:00 a.m.). Most of the clients with profound multiple disabilities are accommodated in double rooms, some are triple rooms. There is one pass-through room in both departments.

The school-home has two departments for people who need all-day-round special care and may be transferred to a lighter service in the near future. During the visit, there were 10 and 13 clients in these departments, respectively. In both departments, there are 1-5 activity instructors at schedule-based work during the day (from 8:00 a.m. to 8:00 p.m.). The schedules have been drawn up in such a manner that the employees may change during the day (e.g. some work from 8:00 a.m. to 4:00 p.m.). In the evening and at night there is one activity instructor per two departments (from 8:00 p.m. to 8:00 a.m.). The clients are accommodated in double rooms.

It is positive that the adult departments use a daily schedule for the clients and pictograms for explaining the activities. Every client has their own daily schedule. The bedrooms are clean

and cosy and, where possible, decorated jointly with the client. The staff is caring and friendly towards the clients.

Under the special care institutions reorganisation plan, the adult clients of the school-home are being prepared for replacement to other care institutions. Some of the residents of the care home will be transferred to a lighter special care service. Meetings are held with them and a moving folder with the necessary assisting information will be prepared for them. The Chancellor of Justice repeats the recommendation sent to AS Hoolekandeteenused earlier to involve the clients as much as possible in making decisions regarding the reorganisation.

The circle of the duties of the activity instructors of the departments for adults with profound multiple disabilities is very broad. The existing staff is not enough to perform all the tasks and ensure the security of the clients.

The toilets of the department of clients with profound multiple disabilities must be fixed up.

The freedom of movement of the clients with profound multiple disabilities is restricted without a legal basis. The work of the staff is understandably complicated, but lawful means must be found for ensuring the safety of the clients.

The medical nurse service must be available to the required extent.