

Inspection of Pärnu-Jaagupi Care Home

Advisers to the Chancellor of Justice visited the Pärnu-Jaagupi Care Home on 7 August 2014 to inspect the provision of nursing care services.

The Pärnu-Jaagupi Care Home provides both nursing care and general care services in a two-storey building located at Männi tee 24, Pärnu-Jaagupi. Six persons were being provided nursing care in the centre at the time of the inspection.

The last time the Chancellor of Justice inspected the activities of the care home was on 9 December 2013. Then the Chancellor of Justice advised the care home for the second time to immediately stop locking the doors to rooms and to remove the locking device, which can be used to lock the door from the outside but not to open the door from the inside, from the doors of the rooms and to guarantee that the doors of the rooms in the care home can be easily opened both from the inside and the outside.

As a result of the inspection the Chancellor of Justice advised the Pärnu-Jaagupi Care Home to:

- to guarantee that the appropriate consent for the provision of nursing care is always requested from patients arriving for nursing care or their legal representatives and that such consent is recorded in writing;
- in the case of patients who are unable to consider the pros and cons in a responsible manner and whose active legal capacity is limited, explain to them (if the patient's condition permits it), their close family members or the local authority that if there is no need to provide the service immediately, it is necessary to ask a court to appoint a legal representative for the patient who could give the appropriate consent for the provision of the service on behalf of the patient, before the provision of the nursing care starts;
- to ascertain in each case whether the court has granted the patient's legal representative the right to decide on the provision of a health service on behalf of the patient;
- to guarantee that the explanation of why the nursing care provider found the patient to be incapable of making decisions or that a patient with limited active legal capacity is unable to responsibly consider the pros and cons of the provision of the nursing care service is recorded in the patient's medical records;
- find the option to hire a social worker.

The Chancellor of Justice requests that the Pärnu-Jaagupi Care Home send information about its compliance with the recommendations by 1 November 2014.