

Inspection of Nursing Care Department of Jõhvi Hospital

On 2 December 2014 advisers to the Chancellor of Justice paid an unannounced visit to the Nursing Care Department of Jõhvi Hospital. A nursing care expert participated in the inspection.

According to the activity licence, the Nursing Care Department of Jõhvi Hospital provides independent inpatient nursing care services to 35 persons. Two patients were receiving nursing care at the time of the inspection, and according to the staff the provision of this service in the hospital was terminated in December 2014. General care service and special care service are provided in the same rooms.

The Chancellor of Justice had not inspected the Nursing Care Department before.

During the visit, advisers to the Chancellor of Justice paid special attention to the guaranteeing of the patients' fundamental right to freedom and the way they are treated. The advisers also checked the existence of consent for the provision of nursing care services and the documentation of the consent. During the inspection, advisers to the Chancellor of Justice visited the premises of the Nursing Care Department and talked to employees and patients from the department.

As a result of the inspection the Chancellor of Justice makes the following recommendations to Jõhvi Hospital for guaranteeing the fundamental rights and freedoms of person in relation to the provision of nursing care services:

1. if the provision of nursing care services continues, take account of the observations concerning the provision of nursing services made by the expert;
2. upon the provision of the nursing care service guarantee that a night nurse is on duty as required by legislation and that the work of the department is managed by a qualified person;
3. guarantee that medicines are handled according to the established requirements when nursing care is provided;
4. prescription drugs are administered in the department only to the patients for whom they have been prescribed.