

## **Inspection of Narva-Jõesuu Nursing Home**

Advisers to the Chancellor of Justice paid announced visits on 2 & 8 December 2014 to Narva-Jõesuu Nursing Home to inspect the provision of 24-hour special care services.

Narva-Jõesuu Nursing Home provides 24-hour special care services to 40 people: there are 30 places for persons with mental disorders and 10 places for persons with profound multiple disability. Clients with mental disorders and clients with profound multiple disability live in different departments.

The last time the Chancellor of Justice visited Narva-Jõesuu Nursing Home was in 2010.

During the inspection, advisers to the Chancellor of Justice visited the premises where 24-hour special care services are provided and talked to the home's manager, activity instructor and clients. Advisers to the Chancellor of Justice paid special attention to the guarantee of a safe environment for the provision of 24-hour special care services and the restriction of the clients' fundamental right to freedom.

As a result of the inspection the Chancellor of Justice makes the following recommendations to Narva-Jõesuu Nursing Home to guarantee the fundamental rights and freedoms of persons:

1. check systematically and efficiently that the clients' fundamental right to freedom is not unjustifiably restricted in the nursing home;
2. guarantee that clients are isolated only in appropriate isolation rooms if this becomes necessary;
3. raise the awareness of the nursing home staff of the permissibility of the restriction of the clients' fundamental right to freedom;
4. guarantee that medicines are handled in the nursing home according to the established requirements.

The Chancellor of Justice requests that Narva-Jõesuu Nursing Home send information about compliance with the above recommendations by 15 March 2015.