

Follow-up inspection visit to Kohtla-Järve Care Home of OÜ Häcke

On 18 June 2021, advisers to the Chancellor of Justice carried out an inspection visit to Kohtla-Järve care home of OÜ Häcke without prior notice. The purpose of the inspection visit was to examine how the care home has taken into consideration the previous [recommendations](#) of the Chancellor of Justice.

The advisers to the Chancellor of Justice took a tour of the care home's premises, examined the institution's documents and talked to the staff and residents of the care home.

As a positive, a system for storing prescription drugs has been set up in the main building of the care home (Järveküla tee 30) and a nurse is now present in the Torujõe houses on weekdays. At the same time, there were still prescription medicines in the medicine room of the Torujõe house, which were thought to be given to people without a doctor's prescription.

Unfortunately, the care home has not taken into consideration several recommendations of the Chancellor of Justice. Living conditions have not been improved: toilets still do not have hand-washing and drying facilities or toilet paper and some bedrooms have more people than allowed given the size of the room. In one of the bedrooms of the residents of the care home, video surveillance is still used for no reason. The clothes of the residents of the main building are in shared use.

The room in the basement of the main building of the care home allowing for separation must be removed. The freedom of movement of the residents of the care home must not be restricted. The staff of the care home must not restrict the circle of communication of the residents.